

econ RMA-Form

Index: 3.1/01.2023



To accelerate the processing of service orders (complaints), please fill out this form completely and in detail and send it together with the defective device back to our service department.

To: **econ solutions GmbH**
Abteilung Service
Neu-Ulmer-Straße 8a
DE-98617 Meiningen
Germany

RMA-No. _____
(if known)

Company: _____
Street: _____
Postal code: _____
Town: _____
Customer-no.: _____

Contact person: _____
Phone: _____
E-Mail: _____
Date: _____
Signature: _____

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Warranty: 12 months (acc. to AGB at www.econ-solutions.de)		
If no warranty exists: <input type="checkbox"/> Costs estimate (15,00€ Administration fee)		
<input type="checkbox"/> Repair for a fee		
Article	Type / Description	Serial number
econ sens+ / sens3		
econ unit / unit+ /unit+ V2		
Others		

Description of the complaint / failure:
(„defect“, „no function“ or similar are NO adequate failure descriptions!)

Please note:

If no defect is detected during the review of the device or the complaint is caused by faulty parameterization econ solutions GmbH will charge an administration fee of EUR 37,50 net plus return transport cost.

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DE-81249 München
Germany

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